

# For the Wellbeing of Everyone

Following the advisement of government officials and for the wellbeing of our communities, First Texas Bank lobbies will have limited access immediately. This action was taken in an effort to slow or reduce the spread of the COVID-19 virus (Coronavirus) that has reached our area.

Drive-in service is available at our branch located at 100 N. Key Avenue. You can also use any one of our three ATMs located at 100 N. Key, Hwy 281, and 501 E. Third Street. Deposits and account transfers can be made using online banking or our mobile banking app.

To request an appointment for lobby access to conduct necessary business, please call (512) 556-3691. Access to the bank lobby will remain limited until further notice. Please visit our website at [www.firsttexasbank.bank](http://www.firsttexasbank.bank) for updates.

*We know this is an anxious time and apologize for the inconvenience.*





At First Texas Bank, we take the well-being and safety of our customers and staff very seriously. Amid the ongoing concerns about the Coronavirus or COVID-19, we want to ensure your banking needs are met and you have options on how to conduct your banking business.

**First**, we are open our normal hours and will continue to operate throughout this ever changing environment. We have taken the following preventative measures as a precaution for the safety of our customers and staff:

- Hand-sanitizers have been placed throughout the bank.
- Commonly touched surfaces such as door handles and drive thru canisters are disinfected on a regular basis.
- Staff members have been advised to stay home if they are sick.
- We encourage all of our staff to wash their hands frequently.
- We are continually monitoring information published by the Centers for Disease Control and Prevention (CDC), and in the event that additional precautionary measures are needed, we have contingency plans in place that will enable us to continue to operate.

**Second**, we want to make sure you have multiple options to conduct your banking business in the event you wish to reduce your exposure to other people.

- If you normally come into our lobby to deposit checks or make cash withdrawals, there is a good chance we can assist you via our drive-thru. For just cash withdrawals, we have three convenient ATM locations. (Downtown, Key Ave, & Putters & Gutters.)
- If you need a replacement debit card, copy of a statement, change a signature card or any other service, please feel free to call ahead and a member of our staff will be happy to advise you on how best to accommodate your request.
- With our Mobile Banking App and Digital Banking, many banking tasks can now be performed electronically. If you have not previously logged in, you can enroll today by completing our online enrollment form or contact us for assistance.
- Check deposits can be submitted 24 hours a day, 7 days a week via the Mobile App. It's simple and convenient. If you have not used this feature yet and are interested in learning more, please contact us and we will be happy to walk you through the process.
- Use our P2P and External Transfer features to send money to yourself or someone else instead of writing a check.

If you have any questions about how we can best serve you with your banking needs, please contact us at 512-556-3691.

**Thank you for being a valued customer of First Texas Bank.**