

March 20, 2020

Re: Update on Lobby Access Transactions

First Texas Bank continues to monitor the guidance from the CDC, local health and government organizations. The health and safety of our customers, employees and communities remains our first priority.

Although we have limited lobby access, we are available to provide you with all of our lobby services, including opening a new account, applying for a loan, getting a new debit card or any other service needed. We ask that you initially contact us by phone at any one of our locations so we may assist you.

- Georgetown- 900 S. Austin Ave. 512-863-2567
- Georgetown- 5321 Williams Drive 512-869-8910
- Georgetown- 480 Del Webb Blvd. 512-864-0379
- Round Rock- 500 Round Rock Ave. 512-255-2501
- Round Rock- 7509 O'Connor Drive 512-246-6010
- Pflugerville- 1600 West Pecan 512-251-7889
- Cedar Park- 1901 Bagdad Road 512-259-2443
- Liberty Hill- 721 U. S. Highway 183 512-778-5757

During this pandemic we are encouraging everyone to be cautious, but please know we are here to help you with all your banking needs.

Please visit our website at www.firsttexasbank.bank for updates.

Thank you for banking with First Texas Bank.

March 18, 2020

For the Wellbeing of Everyone

Following the advisement of government officials and for the wellbeing of our communities, First Texas Bank lobbies will have limited access immediately. This action was taken in an effort to slow or reduce the spread of the COVID-19 virus (Coronavirus) that has reached our area.

Drive-in service is available at any of our locations. Below are our branch locations and contact numbers:

- Georgetown- 900 S. Austin Ave. 512-863-2567
- Georgetown- 5321 Williams Drive 512-869-8910
- Georgetown- 480 Del Webb Blvd. 512-864-0379
- Round Rock- 500 Round Rock Ave. 512-255-2501
- Round Rock- 7509 O'Connor Dr. 512-246-6010
- Pflugerville- 1600 West Pecan 512-251-7889
- Cedar Park- 1901 Bagdad Rd. 512-259-2443
- Liberty Hill- 721 U. S. Highway 183 512-778-5757

Deposits and account transfers can be made using online banking or our mobile banking app.

To request an appointment for lobby access to conduct necessary business, please call (512) 863-2567. Access to the bank lobby will remain limited until further notice. Please visit our website at www.firsttexasbank.bank for updates.

We know this is an anxious time and apologize for the inconvenience.

Updated information on how First Texas Bank shall operate amid the ongoing concerns about the Coronavirus.

March 17, 2020

A proclamation was issued by the Texas Department of Banking by order of Governor Greg Abbott allowing the Banking Commissioner of Texas to authorize banks organized under the laws of the State of Texas, to close all or part of their offices to protect the public health.

The overall objective in issuing the proclamation is to protect the public and bank employees amid the ongoing concerns about COVID-19 (Coronavirus).

In the event that First Texas Bank of Georgetown feels it necessary to shorten our hours of operation or temporarily close a location we hope you understand this is done to protect you and others. The financial strength of this bank will continue to serve the needs of our customers.

Please remember that you can visit the drive-up at any of our eight locations, use any one of our 11 ATMs and also make deposits and other account transfers using our mobile app. If you have any questions concerning your banking needs, please contact us at 512-863-2567.

Thank you for banking with First Texas Bank



At First Texas Bank, we take the well-being and safety of our customers and staff very seriously. Amid the ongoing concerns about the Coronavirus or COVID-19, we want to ensure your banking needs are met and you have options on how to conduct your banking business.

First, we are open our normal hours and will continue to operate throughout this ever changing environment. We have taken the following preventative measures as a precaution for the safety of our customers and staff:

- Hand-sanitizers have been placed near the entrances and exits at each of our branches.
- Commonly touched surfaces such as door handles and drive thru canisters are disinfected on a regular basis.
- Staff members have been advised to stay home if they are sick.
- We encourage all of our staff to wash their hands frequently.
- We are continually monitoring information published by the Centers for Disease Control and Prevention (CDC), and in the event that additional precautionary measures are needed, we have contingency plans in place that will enable us to continue to operate.

Second, we want to make sure you have multiple options to conduct your banking business in the event you wish to reduce your exposure to other people.

- If you normally come into one of our lobbies to deposit checks or make cash withdrawals, there is a good chance we can assist you via our drive-thru. For just cash withdrawals, we have ATMs at each of our branches.
- If you need a replacement debit card, copy of a statement, change a signature card or any other service, please feel free to call ahead and a member of our staff will be happy to advise you on how best to accommodate your request. Below are our branch locations and contact numbers:

- Georgetown- 900 S. Austin Ave. 512-863-2567
- Georgetown- 5321 Williams Drive 512-869-8910
- Georgetown- 480 Del Webb Blvd. 512-864-0379
- Round Rock- 500 Round Rock Ave. 512-255-2501
- Round Rock- 7509 O'Connor Dr. 512-246-6010
- Pflugerville- 1600 West Pecan 512-251-7889
- Cedar Park- 1901 Bagdad Rd. 512-259-2443
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- With our Mobile Banking App and Digital Banking, many banking tasks can now be performed electronically. If you have not previously logged in, you can enroll today by completing our online enrollment form or contact one of our branches for assistance.
- Check deposits can be submitted 24 hours a day, 7 days a week via the Mobile App. It's simple and convenient. If you have not used this feature yet and are interested in learning more, please contact one of our branches and we will be happy to walk you through the process.

- Use our P2P and External Transfer features to send money to yourself or someone else instead of writing a check.

If you have any questions about how we can best serve you with your banking needs, please contact us at 512-863-2567.

Thank you for being a valued customer of First Texas Bank.